



## Experience **BETTER...** with SISC's Value-Added Services

SISC offers much more than conventional benefits coverage. We provide access and convenience to our membership through these innovative programs.

### **SISC EAP**

**Call** 1-800-999-7222

OR

**Go to** [anthemEAP.com](http://anthemEAP.com)  
and enter SISC.

### **Employee Assistance Program**

#### **SISC EAP**

All SISC members may access free resources if they need help with personal concerns—emotional, marital, financial, interpersonal addiction and recovery, legal, stress, and more. Daycare and eldercare referral services are also available. The EAP is available to all members of the employee's household.

**Counseling Services**—Call EAP to schedule an in-person visit with a local provider

**Confidential**—Privacy is protected.

**Convenient**—24/7 access, holidays included.

**Free of charge**—No extra cost and no paperwork.

### **Grand Rounds**

**Call** the Care Team at  
1-844-252-3056

OR

**Go to**  
[grandrounds.com/sisc](http://grandrounds.com/sisc)

### **Expert Medical Second Opinions**

#### **Grand Rounds**

Grand Rounds provides members with access to the best health care possible. The benefit gives access to second opinions from world-leading experts without having to leave home.

**No cost**—Grand Rounds is fully sponsored by SISC. It is available to members covered on SISC medical plans at no cost.

**Convenient**—Members can get started with a phone call.

### **MDLive**

**Register** by calling  
MDLive at  
1-888-632-2738

OR

**Go to** [mdlive.com/sisc](http://mdlive.com/sisc)

### **24/7 Physician Access—Anytime, Anywhere**

#### **MDLive**

Our PPO and HMO members can consult with doctors and pediatricians over the phone or using online video for medical conditions such as cough, cold, fever, sore throat, flu, infection, bronchitis and children's health issues. MDLive physicians can diagnose and prescribe medication when appropriate.

**Convenient**—24/7 access, including holidays.

**Fast**—No waiting to schedule an appointment or get a prescription.

**Saves money**—More cost-effective than the emergency room; only \$5 per consultation.

### **Costco**

**Call** 1-800-774-2678  
(press 1) to find a  
Costco location.

### **Free Generic Medications**

#### **Costco**

On most pharmacy plans, our PPO and HMO members can get free generic medications at Costco and through Costco Mail Order (excludes certain pain and cough medications).

**Easy**—Members take prescriptions to Costco pharmacy; no need to be a Costco member.

*Retirees* enrolled in individual retiree plans are not eligible for these services.

*Kaiser* members are not included in the MDLive and Costco free generic programs.