

Sample ParentVUE Activation Email

Dear DMUSD parent/guardian,

Synergy Education is the district's new student information system. Synergy's secure mobile app and parent web portal, **ParentVUE**, allows you to access certain information about your student's academic progress including class grades, attendance, and assessment, from DMUSD's student information system. All new student registration, spring re-enrollment, and first day of school annual verifications will be completed in ParentVUE, rather than via a paper-based process. Additionally, you will be able to log in and see the teacher assignment for your child(ren) starting on Friday, August 13 at 5:00 pm.

ParentVUE Activation Directions:

To activate your new ParentVUE account click on this link: [ParentVUE Account Activation](#), and follow the instructions below.

1. Read through the Privacy Statement.
2. Click "**I Accept**" (located at the bottom of the page).
3. Enter your own chosen username, secure password, and your preferred email address. Please keep your password memorized and secure.
4. Click "**Complete Account Activation**" to finish setting up the account. You will be transported to the ParentVUE portal.

Note: Each parent should create their own ParentVUE account (i.e. not share the same account). Each account contains the same information about your student(s). Additionally, if you have multiple children attending DMUSD, you do not need to create a separate ParentVUE account for each child. The information for your child/all children is accessible from the same account. Lastly, you must activate your ParentVUE web portal account before using the ParentVUE mobile app.

Using the ParentVUE Mobile App:

1. Go to your iOS or Android App store.
2. Search the store for the free "ParentVUE" app by Edupoint and download and install the app.
3. Once you have installed the app, you may use your newly created account (see "ParentVUE Activation Directions above) to log in and see your student's information through the app on your mobile device.

If you have any questions about your Synergy ParentVUE account or need additional assistance, please reach out to techsupport@dmusd.org.

Thank you for taking the time to set up your **Synergy ParentVUE** account.

Sincerely,
DMUSD Administration