How to use the plan
It’s easy for your parents to use the plan. You can create an account for them online. Also, members or parents can call the MetLife Legal Plans Client Service Center at 800.821.6400, Monday through Friday 8 am to 8 pm ET. A representative will confirm plan eligibility (please provide the name of the company that sponsors the legal plan) and provide contact information of the appropriate attorney(s) for you to schedule an appointment. That’s it! There are no copays, deductibles or waiting periods when you use a network attorney for a covered matter.

To learn more about your coverages and see our attorney network, create an account at members.legalplans.com, or call 800.821.6400.

1. You will be responsible to pay the difference, if any, between the plan’s payment and the out-of-network attorney’s charge for services.
2. This benefit provides the Participant with access to LifeStages Identity Management provided by IdentityForce, a TransUnion Brand. IdentityForce is not a corporate affiliate of MetLife Legal Plans.